

June 04, 2004

Freedman's Office Furniture & Supplies  
3935 W. Cypress Street  
Tampa, FL 33607  
Attn: Steve Freedman's Office Furniture

Dear Steve:

After receiving three years of dedicated service, I would like to commend you for your company's excellent products and staff commitment to customers. In particular, I want to recognize the outstanding service and attention to detail that has been consistently displayed by Heather Vermette.

In my position of purchasing agent for Republic Bank I have established many business relationships with vendors, including other furniture dealers. Heather Vermette stands out among them all for her commitment and devotion to the customer. During our expansion mode, we had the opportunity to furnish over 40 bank locations from Tampa all the way down to Key West. Due mainly to the service we can depend on from Heather, we have been confident in placing all of this business with Freedman's Office Furniture.

Heather, together with the Operations Manager, Mel Kellar and his team of drivers and installers, have consistently and uncomplainingly gone above and beyond standard business practices to meet our last minute delivery changes due to construction delays and floorplan adjustments.

As you may know as of June 11, 2004 Republic Bank will no longer be in existence, due to our buyout. As and when future occasions arise, I will continue to recommend and refer any possible business leads to Freedman's Office Furniture, particularly through Heather.

Sincerely,

Ernest Rodriguez  
A.V.P. Purchasing Manager  
Republic Bank