

December 7, 2000

Freedman's Office Furniture
3935 W. Cypress Street
Tampa, FL 33607

Dear Mr. Freedman:

I want to congratulate you on the effectiveness and efficiency of your operation.

My company recently purchased 50 workstations from your organization and the entire process was a pleasure from first stepping foot in your showroom, to the day of delivery and installation. Indeed, the process is ongoing as I now watch 50 of my staff working smarter, faster, and more productively than ever before.

The success of this transaction is due in no small part to the sales and installation process established by Robin Cole at Freedman's Office Furniture. At no time was any request too much for Robin to handle. We encountered total professionalism, expertise and the utmost courtesy at every level when dealing with Freedman's associates.

You made our investment decision a pleasurable and profitable one as we now reap the rewards of increased productivity and employee satisfaction.

Sincerely,

Arnold Rubin with Premdor